

14th March 2014

Chief Executive's Office  
Trust Headquarters  
No. 8 Princes Parade  
Princes Dock  
St. Nicholas Place  
LIVERPOOL  
L3 1DL

Telephone Number: 0151- 285 2237  
Fax Number: 0151- 285 2346

**PRIVATE & CONFIDENTIAL**

Mr André Rebello  
Coroner's Court  
St George's Hall  
St George's Place  
Liverpool  
L1 1JJ



Dear Mr Rebello,

Thank you for raising your concerns about the fact that a Trust Policy had not been updated for some time and therefore was not representative of current practice.

I can confirm that the Corporate Governance Team have been tasked with ensuring that all policies are reviewed and updated to ensure that they reflect national best practice. Of the 120 Corporate Policies and Procedures currently in place, 117 are now in date. Three policies are subject to a fundamental review; this process will be completed by 31<sup>st</sup> March 2014. Between November 2013 and 12<sup>th</sup> February 2014, 50 policies have been reviewed and updated.

I can confirm that the policy that provided you with concern at the Inquest on 11<sup>th</sup> October 2013 was one of the first to be reviewed and updated.

If I can provide any further information, please do not hesitate to contact me at the above address.

Yours sincerely

Joe Rafferty  
Chief Executive