27 MAY 2014

United Pharmacy

5 The Parade, Croydon RD

Anerley. London. SE20 7AA

Tel/Fax: 020 87788285

14/5/14

Coroner's Office

St Blaise Building

Bromley, BR1 3UH

Dear

Thank you for sending me the Prevention of Future Deaths Report. In response please find the following actions taken:

- 1. United Pharmacy's pharmacists are already working closely with patient's key special workers in order to exchange information on clients using the Bromley Drugs and Alcohol services in order to make sure patient's are taking their medication on time.
- 2. We have regular meetings (at least twice yearly) with Bromley Drugs and Alcohol services where we can openly discuss our concerns about the service with the prescribers.
- 3. For patients who have relapsed or not taking their medication on regular basis, we will encourage the services to use pharmacies that are open at weekends and bank Holidays as a base for picking up their medication on those specific days to reduce the amount of medication taken home.

If you need any further information please contact me at the above address.

