



Bwrdd Iechyd Prifysgol
Hywel Dda
University Health Board

Eich cyf/Your ref: JML/343-13
Gofynnwch am/Please ask for: Patient Support Services
Rhif Ffôn /Telephone: 0300 0200 159
E-bost/E-mail: hdhb.patientsupportservices@wales.nhs.uk
Dyddiad/Date: 14th July 2014

Swyddfeydd Corfforaethol, Adeilad Ystwyth
Hafen Derwen, Parc Dewi Sant, Heol Ffynnon Job
Caerfyrddin, SA31 3BB

Corporate Offices, Ystwyth Building
Hafen Derwen, St Davids Park, Job's Well Road,
Carmarthen, SA31 3BB

Mr M Layton
HM Coroner for Pembrokeshire & Carmarthenshire
Coroner's office
Town Hall
Hamilton Terrace
Milford Haven
Pembrokeshire
SA73 3JW

Dear Mr Layton

Inquest into the death of Robert Erryl Jones

Thank you for your letter received by this office on 27th March 2014, enclosing a report pursuant to Regulation 28 of the Coroners (investigations) Regulations 2013. Please accept my apologies for the delay in responding to your letter.

The Health Board fully recognises the need to ensure CT scan results should be made available promptly and will ensure that this is routinely monitored. The Radiology department will be undertaking sampling of the scan to report time for emergency CT scans.

All staff will be reminded of the need to ensure that the results of any diagnostic test that is requested must be reviewed by the clinical team responsible for requesting the test. It must be documented in the patient's notes that the results have been reviewed and any resultant action recorded.

Any test results which are given verbally, as maybe the case in an emergency situation, must also be appropriately documented in the patient record. We will also ensure that where patients maybe under the care of several different clinical teams that test results are made available to any members of those teams.

The Medical Director of the Health Board will also be including this information in her regular updates to all clinical staff.

Swyddfeydd Corfforaethol, Adeilad Ystwyth,
Hafen Derwen, Parc Dewi Sant, Heol Ffynnon Job,
Caerfyrddin, Sir Gaerfyrddin, SA31 3BB

Corporate Offices, Ystwyth Building,
Hafen Derwen, St Davids Park, Job's Well Road,
Carmarthen, Carmarthenshire, SA31 3BB

Cadeirydd / Chair
Mrs Bernardine Rees OBE

Prif Weithredwr/Chief Executive
Mrs Karen Howell

Bwrdd Iechyd Prifysgol Hywel Dda yw enw gweithredol Bwrdd Iechyd Lleol Prifysgol Hywel Dda
Hywel Dda University Health Board is the operational name of Hywel Dda University Local Health Board

Mae Bwrdd Iechyd Prifysgol Hywel Dda yn amgylchedd di-fwng Hywel Dda University Health Board operates a smoke free environment

I confirm that a report on these actions will be presented to the Health Board's Putting Things Right Committee in September. I will write to you further with an update following this meeting.

If you require any further information in the meantime, please do not hesitate to contact me.

Yours sincerely

A handwritten signature in black ink, appearing to read 'K. Howell', with a large flourish at the end. The initials 'PP' are written above the signature.

Karen Howell
Chief Executive (interim)

Cc: [REDACTED] Independent Member & Chair of the Putting Things Right Committee