

Mr C Inyama  
Chief Coroner for West London  
Coroner's Office  
25 Bagleys Lane  
Fulham  
SW6 2QA

17 June 2014

Dear Mr Inyama

I refer to an email from [REDACTED] dated 23 April 2014, enclosing a Regulation 28 report relating to the inquest of Tanya Rosemary Marion Oladejo. In that report, which was also sent to the CEO of Hillingdon Clinical Commissioning Group, you recommended that action should be taken to prevent future deaths and felt that the CEOs of both organisations had the power to take such action. This related to the "worrying lack of adequate communication between the GP Practice and the responsible (CNWL) clinician about medication prescribed to assist in controlling Tanya's condition".

This was, of course, a tragic death and we were keen to identify if there was any specific action that our staff should have taken in relation to the issue raised in the above recommendation. To that end we reviewed the case, the evidence given at the Inquest and sought advice from the Trust's solicitor, who represented us at the Inquest.

I must advise you that in our view the issue of particular concern in this case was one that related to inadequate communication by the GP to our clinician and it is appropriate for the CCG to respond to you on that particular point. We are satisfied that in this case our communication systems were effective. However as an organisation we are always keen to learn from any incidents that occur and we feel it would be helpful to ensure that staff across our organisation are reminded of the importance of good communication. One of the means we have for disseminating such lessons is a Clinical Risk Alert. We will be circulating an alert in the next few weeks which will include reference to this case (in an anonymised form). I should be happy to forward a copy to you if you would find that of interest.

I will also be taking this for learning purposes to the Mental Health Partnership Board, which comprises the 8 CCGs and 2 mental health trusts in North West London, in order to highlight the importance of the communication lessons from this case.

I trust this will be sufficient assurance that we have considered your recommendation and are taking action accordingly. Do please let me know if you require any further information on this matter.

Yours sincerely

  
[REDACTED]  
Claire Murdoch  
Chief Executive