

Mr David L Roberts  
HM Senior Coroner  
5D and E Lakeland Business Park  
Lamplugh Road  
Cockermouth  
Cumbria  
CA13 0QT

Your Ref: DLR/KC/12/403/11  
Our Ref: KA/JEB/208374/6957

4 December 2013

Dear Sir

**Janet Richardson (Deceased) – Inquest 14/15 October 2013**

Thank you for your letter dated 16 October 2013 enclosing Regulation 28 letter addressed to this firm's client, Newmarket Promotions Ltd.

We continue to act on behalf of Newmarket Promotions Ltd and we have taken our clients' instructions with regard to a response to the Regulation 28 letter.

The deceased, Janet Richardson, and her husband, [REDACTED] arranged their cruise holiday through our clients and the provider of such cruise services, Cruise & Maritime Services International Ltd T/A's Cruise & Maritime Voyages (CMV hereinafter).

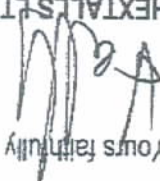
We understand that the Coroner's Office have also written to the Norwegian Rescue Authorities and CMV with regard to the ship to ship transfer involving the deceased.

Clearly, with regard to such onboard medical evacuation procedures then the control of such procedures would be in the hands of the Rescue Authorities.

Although aware of emergency procedures, our clients were not involved in the actual transfer and have limited knowledge as to exactly what took place save for the Coroner's findings following the inquest. Our clients understand from CMV that the Coroner did not apportion any blame to CMV with regard to this unfortunate and tragic incident.

Our clients have indicated that once the Coroner has heard from the Norwegian Rescue Authorities and CMV, and considered and suggested certain recommendations, then our clients will ensure that such recommendations from the Coroner following this incident are forwarded to our clients' suppliers, including of course CMV, requesting that they implement the same.

We therefore look forward to hearing from the Coroner's Office with regard to the Coroner's recommendations. In the interim, if our clients can be of any further assistance to the Coroner then the Coroner's Office should not hesitate to contact us.

Yours faithfully  
  
HEXTALST LTD