

Her Majesty's Coroner for the Northern District of Greater London North London Coroner's Court 29 Wood Street Barnet EN5 4BE Care UK
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For the attention of HM Coroner Andrew Walker

11th August, 2014

Dear Sir,

We refer to the enclosed Regulation 28 report which was issued following the Inquest into the death of Michaela Christoforou.

After considering your report very carefully Care UK wishes to inform you that we have taken and/or intend to take the following actions:

- 1. There are now nine sets of ligature cutters located throughout Rhodes Farm (three on each floor).
- 2. Clinical staff will carry ligature cutters for a six month trial period commencing in September 2014.
- 3. A protocol/procedure is being developed that covers all aspects concerned with the carrying and management of ligature cutters.
- 4. Care UK is working with a specialist knife company with the intention of developing a knife that is both discrete and tamper proof.
- 5. Care UK is liaising with NHS England, our customer, regarding this issue.

I trust that the above action is sufficient to meet the concerns that you have expressed. If there is any further information you require please do not hesitate to contact me.

Yours faithfully,

Martin Davies
Director Specialist Services