Mark Drakeford AC / AM Y Gweinidog lechyd a Gwasanaethau Cymdeithasol Minister for Health and Social Services



Eich cyf/Your ref Ein cyf/Our ref MB/MD/0220/14

Mr C J Wooley Assistant Coroner The Coroner's Court Central Police Station Cathays Park Cardiff CF10 3NN

February 2014

Dear Mr Wooley,

I write further to your Regulation 28 Report in relation to the inquest into the death of Mr John Elvet Morgan.

I was extremely concerned to read the circumstances of Mr Morgan's death whilst a patient at Barry Hospital and offer my sincere condolences to his family.

As you describe in your report the Patient Status at a Glance (PSAG) board is useful as a reference point for patient care. However, I am in agreement with you, the information recorded must be accurate and staff must not rely solely upon this information when making decisions about a patient's care and treatment. I expect Health Boards and Trusts to have suitable systems in place to ensure the safety of patients at all times and within all clinical areas.

Action

The incident was reported to Welsh Government under the Serious Patient Safety Incident reporting process in September last year. The Chief Nursing Officer for Wales issued a request to all Nurse Directors within Health Boards and Trusts requesting they consider the circumstances of the incident and make changes to their systems as appropriate.

I have further requested the Chief Medical Officer and Chief Nursing Officer write to all Health Boards and Trusts in Wales to remind them, where PSAG boards are in use, robust systems must be in place to safeguard patient safety and prevent a similar incident from happening again.

Welsh Government officials will also bring this to the attention of the 1000 Lives improvement service, our national quality improvement programme, so that they can reinforce the importance of healthcare staff using accurate information within any future guidance they provide.

This is a very serious matter. I will ask the NHS Wales Quality and Safety Forum to discuss this at their next meeting to reinforce the learning.

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Mark Drakeford AC / AM

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