

Kernow Clinical Commissioning Group

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Your Ref: AJC/akd

Mr Andrew J Cox Assistant Coroner for the County of Cornwall The New Lodge Newquay Road Penmount TRURO TR4 9AA

Dear Mr Cox

Re: George Allan Taylor deceased

Please find NHS Kernow's response to the Regulation 28 report to prevent future deaths in respect of Mr Taylor.

Commissioned services

NHS Kernow commissions a range of mental health and well-being services based upon local performance, activity data and prevalence data from the annual Joint Strategic Needs assessment undertaken by Colleagues in Public Health, local needs analysis, national benchmarking data and stakeholder feedback.

This pathway includes services to support the health and well-being of the individual through a variety of 3rd sector services, employment support, ethnic minority group support, befriending services and community groups as per the Living Well model, which is being rolled out across the County and has national Pioneer status.

Two Providers deliver Primary Care Psychological interventions using an Any Qualified Provider contract. 95% of mental ill-health is dealt with in Primary Care by GPs, and NHS Kernow is committed to ensuring resources are utilised appropriately to support people to access prevention and well-being services, thus reducing the need for specialist health intervention.

(Continued)

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Specialist Secondary care mental health and learning disability services form part of the pathway for individuals who require specialist assessment, intervention and treatment. These are commissioned from Cornwall Partnership NHS Foundation Trust (CPFT) who provide community based and in-patient services.

NHS Kernow commissions 54 acute mental health assessment and treatment beds from CPFT. This is in addition to 8 Psychiatric Intensive Care beds, 18 recovery and rehabilitation beds and 24 complex care and dementia beds.

Occasionally there is a need to place people in out of county acute mental health beds when availability in county has reached capacity. The least restrictive option is first priority for patients, and the decision to admit is a clinically-led one by CFT specialist clinicians. NHS providers are the first point of contact to source a bed. NHS Kernow also has a contract with Cygnet Hospitals for acute mental health beds and other specialist in-patient services. This enables the CCG to oversee the performance and quality monitoring of the Provider to ensure Cornwall and Isles of Scilly residents receive safe, timely and therapeutic interventions and are repatriated back to Cornwall as quickly as possible.

As part of the health and social care community commitment to implementing the National Crisis Care concordat, NHS Kernow is working with Cornwall Partnership NHS Foundation Trust ,Royal Cornwall Hospitals Trust, service users and other providers to develop alternatives to hospital admission and to ensure the individual receives assessment and intervention as early as possible. This includes a notional budget assigned to Cornwall Partnership NHS Foundation Trust to implement the least restrictive option by delivering care to the individual in the community and prevent admission to hospital. The 'alternative funding' will facilitate access to a range of interventions that meet the needs of the individual as evidenced in the individual's written care plan. This work commenced in October 2014 and will be reviewed in 2015 to assess the impact for individuals and the whole system.

NHS Kernow is actively working with Cornwall Partnership NHS Foundation Trust and providers to review current provision and the needs of individuals who due to complex need and demand issues, are placed out of county. This review will inform future commissioning and service delivery.

I hope you find this update helpful.

Yours sincerely

Joy Youart

Managing Director