

Chair and Chief Executives Office  
Trust Headquarters  
Bury New Road  
Prestwich  
Manchester  
M25 3BL

23<sup>rd</sup> March 2015

24 MAR 2015

Mr David LI Roberts  
Her Majesty's Senior Coroner  
Fairfield  
Station Street  
Cockermouth  
CA139PT

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WE ARE SOCIAL

Dear Mr Roberts

**Response to the Regulation 28 letter issued to the Cumbria Partnership NHS Foundation Trust on the 19<sup>th</sup> February 2015. Following the inquest held on the 29<sup>th</sup> January 2015 into the death of Mr Alexander George Ball**

I am writing to respond to the Regulation 28 letter you shared with this Trust following the conclusion of your inquiry into Mr Ball's death. Before I respond however I would like to offer my sincere condolences to Mr Ball's family for their loss.

I thought it appropriate that I should respond to assure you and Mr Ball's family of the work we are doing to improve the care and treatment pathways of those service users who access our services and the collaborative work between ourselves and Cumbria Partnership NHS Foundation Trust (CPFT).

Unity are actively involved in the Cumbria wide Crisis Care Concordat, a working group committed to supporting individuals experiencing a mental health crisis to get the care they need appropriately. Unity Carlisle are members of the Frequent Attenders in the Carlisle and Eden Health Economy meetings and are actively working with partners to provide a joined up approach to managing those individuals with the most complex care needs. It is usual clinical practice for Unity to attend and organise interdisciplinary team meetings with CPFT to formulate appropriate care plans for patients with complex care needs. During reviews of serious clinical incidents by Unity, it is common practice by Unity to invite team members from CPFT when appropriate. These can be opportunities to develop joint learning outcomes and to describe working practices within each organisation. Unity is committed to the continuation and strengthening of these working practices.

I hope this response offers you and Mr Ball's family assurance and demonstrates how committed the Trust and particularly our Unity service are to improving the services in Cumbria for service users with mental health and substance misuse needs.

Yours sincerely

[REDACTED]  
**Bev Humphrey**  
Chief Executive

The Trust is committed to safeguarding children, young people and vulnerable adults and requires all staff and volunteers to share this commitment.

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Chair: Alan Maden

Chief Executive: Bev Humphrey

