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Chair and Chief Executives Office Trust Headquarters Bury New Road Prestwich Manchester M25 3BL

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30th April 2015

Mr Pollard Manchester South Coroner Mount Tabor Mottram Street Stockport SK13PA

Dear Mr Pollard

Re: Ms Leah Levine DOB 18/02/65 (Deceased) 05/10/14

Further to your letter dated 11<sup>th</sup> March 2015 regarding the Regulation 28: Report to Prevent Future Deaths of the Coroners Rules 2013 in which you raised the following concern:

When it was negotiated by the family and friends, with the NHS Trust employees, that she could have temporary leave from the hospital, it was never clearly set out as to what the conditions of that leave should be: who should be responsible for supervising her: What level and frequency of such supervision should be: what, if any, observation regime should be put in place: and nothing was reduced to writing and given to those taking her from hospital.

I will therefore outline the action taken by the Trust to address the concern you have raised within your regulation 28. The Salford Directorate has developed a procedure that should be followed when Informal Patients are granted leave with family and friends. This procedure outlines the considerations by the Multidisciplinary team that need to be taken whilst granting leave for a service user in our care. These include medication management, supervision, crisis plan, home based treatment support if applicable. I enclose a copy of the procedure for your information. In order to share the learning from Ms Levine's death and following the concerns raised during your inquest, the Directorate will inform all Inpatient Nursing and Medical of the procedure which will be implemented by the 31st May 2015.

I hope that this response provides assurance to Ms Levine's family and yourself and that it demonstrates how GMW has put measures in place to ensure that the safety of our services users is fundamental to the care we deliver.

Yours sincerely

Bev Humphrey Chief Executive

Enc: Procedure for Leave for Informal Patients Having Leave with Family or Friends

The Trust is committed to safeguarding children, young people and vulnerable adults and requires all staff and volunteers to share this commitment.

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Chair: Alan Maden

Chief Executive: Bev Humphrey

