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Bwrdd Iechyd Prifysgol
Cwm Taf
University Health Board

Dr Sarah-Jane Richards
Her Majesty's Assistant Coroner for
Bridgend and the Glamorgan Valleys
The Coroner's Court
Rock Grounds
Aberdare
CF44 7AE

01443 744800

16 June 2015

Dear Dr Richards,

**Re: Regulation 28 Report
Hilda Harris (died 4.1.2015)**

I refer to your e mail correspondence sent on 27th April 2015, enclosing the Regulation 28 report, which details the areas of concern following your conclusion of the inquest on 17th April 2015 touching on the death of Mrs Hilda Harris on 4th January 2015.

Please be assured that the Health Board has taken this matter extremely seriously, has learnt lessons following investigation and the matters raised at the inquest into the circumstances. Comprehensive and robust action has been taken to minimise the risk of any recurrence.

1. Action taken to plan and monitor improvements

A corrective Action Plan for Improvement was developed to capture the Health Boards comprehensive response; this is attached.

2. Actions implemented

I can confirm that the actions have been taken forward by the Primary Community & Localities Directorate. The progress made is reflected in the plan as attached.

I sincerely hope that this information and enclosed Action Plan will reassure you that the Health Board has learnt important lessons from the investigations into the care provided to Mrs Harris, and that effective action has now been taken to prevent future deaths.

I would like to convey once again my deepest sympathy and sincere apologies to Mrs Harris' family for the failings identified.



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If you require any additional information or clarification please do not hesitate to contact me.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Williams'.

Mrs AJ Williams

**Chief Executive Officer
Cwm Taf University Health Board**