

From the Legal Affairs Department  
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A University Teaching Trust

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9<sup>th</sup> June 2015

Mrs Brown  
H M Coroner  
Leicester City & South Leicester  
The Town Hall  
Town Hall Square  
Leicester  
LE1 9BG



Dear Mrs Brown,

**Re. Derick James STANMORE**

Further to your report dated 01 May 2015, in accordance with paragraph 7, Schedule 5 of the Coroners and Justice Act 2009 and Regulations 28 and 29 of the Coroners (Investigations) Regulations 2013, I offer the following response.

We have investigated the matters that you have raised relating to concerns about members of Leicestershire Partnership NHS Trust staff at HMYOI Glen Parva alleging issues surrounding observations and access to health records.

Leicestershire Partnership NHS Trust takes these matters very seriously and I hope that you and Mr Stanmore's family will be satisfied that we have taken the appropriate measures to prevent such an occurrence happening again.

 Service Manager for Prison Healthcare in response to the Regulation 28 has agreed to complete the following actions, as this covers the scope of your matter of concern:

- 1. Observations were taken on the morning of Mr. Stanmore's death by a registered nurse. The observations were abnormal and required further action to be taken, but this was not recognised. A system similar to the hospital "Early Warning Score" (EWS) may assist the healthcare staff in recognising this and escalating care accordingly.**

The Healthcare Management / Clinical Leadership Team will be introducing an adapted version of the Track and Trigger system as attached. Staff will need to be trained in the use of this tool across our three Prison Healthcare Teams and we anticipate that this will be in place by the 1 October 2015.

This will assist in ensuring that all healthcare staff are aware of the parameters of physical observations and will be able to act swiftly in escalating any physical observations that present with potential concerns. This system is used successfully within the Community Hospitals that are managed under the care of Leicestershire Partnership NHS Trust.

Chair: Professor David Chiddick CBE      Chief Executive: Dr Peter Miller



2. **The nurse attending Mr. Stanmore did not access his healthcare records that were available, and did not appear to have any information regarding the need for a healthcare assessment. He was therefore taking observations without the benefit of relevant clinical information in order to consider these in context. Consideration should be given to ensuring all staff have appropriate access whenever possible to information before conducting examinations or observations of prisoners.**

After review, I can confirm that all staff are able to access clinical information prior to seeing Prisoners. Staff will be reminded that it is an expectation that when Prisoners are seen routinely, clinical notes should be accessed in order to make a well informed clinical decision.

Yours sincerely



**Dr Peter Miller**  
**Chief Executive**

**Attachment: Track and Trigger Form – to be adapted**