REGULATION 28: REPORT TO PREVENT FUTURE DEATHS (1)

	REGULATION 28 REPORT TO PREVENT FUTURE DEATHS
	THIS REPORT IS BEING SENT TO:
	Mr K Bromley-Derry , Chief Executive, Newham Council, Newham Dockside, 1000 Dockside Road, London, E16 2QU
1	CORONER
	I am Michael Richard ROSE, Senior Coroner for the West Somerset area
2	CORONER'S LEGAL POWERS
	I make this report under paragraph 7, Schedule 5, of the Coroners and Justice Act 2009 and regulations 28 and 29 of the Coroners (Investigations) Regulations 2013.
3	INVESTIGATION and INQUEST
	On the 28 June 2014 Malcolm David BURGE (the deceased) died at Southmead Hospital, Bristol having earlier that day set light to himself and his car in a car park at the Cheddar Gorge, Somerset
4	CIRCUMSTANCES OF THE DEATH
	At the Inquest evidence was given that the deceased owed Newham Council (the Council) £800.69 in respect of overpaid housing benefit and council tax benefit.
	The Court understand that the deceased had never before owed money or been in debt but due to a number of factors in particular his age, lack of mental awareness, inability to both understand and use the internet and modern telephone procedures communicate his problems to the Council and as a result took the drastic action that brought about his death.
5	CORONER'S CONCERNS
	The MATTERS OF CONCERN are as follows:-
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6	ACTION SHOULD BE TAKEN
	Before any proceedings are taken by the Council for recover money from any person resident or formerly resident in their area an Officer of the Council should attempt to establish whether or not the debtor is both fully aware of the proceedings and if either because of his/her age or mental ability appears unable to agree a plan to repay the monies attempt to see the debtor in person to explain what is involved and otherwise assist the debtor or ensure that he/she visits some responsible organisation such as the Citizen's Advice Bureau.

YOUR RESPONSE
You are under a duty to respond to this report within 56 days of the date of this report.
Your response must contain details of action taken or proposed to be taken, setting out the timetable for action. Otherwise you must explain why no action is proposed.
COPIES and PUBLICATION
I have sent a copy of my report to the Chief Coroner .
I am also under a duty to send the Chief Coroner a copy of your response.
The Chief Coroner may publish either or both in a complete or redacted or summary form. He may send a copy of this report to any person who he believes may find it useful or of interest. You may make representations to me, the coroner, at the time of your response, about the release or the publication of your response by the Chief Coroner.
DATE
SIGNED BY CORONER