

Claims Department
Strategy and Corporate Assurance
1st Floor Offices
New Main Entrance
Blackpool Victoria Hospital
Whinney Heys Road
Blackpool
Lancashire
FY3 8NR

Telephone: 01253 956855
Fax: 01253 953843

Our Ref: DG/GJR/Darbyshire
Your Ref:

Date: 29th July 2015

Mr Wilson
HM Coroner
Blackpool & The Fylde District
Municipal Buildings
PO Box 1066
Corporation Street
Blackpool
FY1 1GB

Dear Mr Wilson

Re: Response to Regulation 28 Report to Prevent Future Deaths
Olive Darbyshire (deceased)

We thank you for your correspondence of the 22nd May 2015 in respect of Mrs Olive Darbyshire. The Trust takes seriously any concern raised by HM Coroner, and is committed to achieving improvements through lessons learnt, guidance, training and communication.

In response to your individual concerns we would advise the following:-

Concern 1

Although it is not possible to say whether a CTPA procedure would have had an impact upon when Mrs Darbyshire died, I am concerned that two senior doctors

RESEARCH MATTERS AND SAVES LIVES - TODAY'S RESEARCH IS TOMORROWS CARE

Blackpool Teaching Hospitals is a Centre of Clinical and Research Excellence providing quality up to date care. We are actively involved in undertaking research to improve treatment of our patients. A member of the healthcare team may discuss current clinical trials with you.



There have been several meetings of key team leaders and staff to look at how the Trust can put in place measures to reduce the weakness regarding the status of diagnostic requests, identification of the individual making the request, messaging and follow up.

This has led to the creation of a Standard Operating Procedure that defines situations leading to change and how messaging should be recorded and the requested action taken, step by step to ensure that all that is needed is recorded and can be traced back to the source of origin, ensuring that all changes are complete and authorised.

This covers several scenarios, where a patient or staff member may wish to change the status of the patient examination.

This will be ratified within the directorate and submitted to the Trust document library, where it can be accessed electronically by all staff, at any time.

Paper copies will also be available in key areas of the radiology department.

A copy of the procedure is attached for your convenience.

Thank you for bringing your concerns to the Trust's attention and if I can be of any further assistance please do not hesitate to contact me.

Yours sincerely



Professor Mark O'Donnell
Medical Director

