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Following your requirement for our service to meet with the Crisis Team, I can confirm that we have now met with them on the 19th March and discussed the service provision with the Crisis Team. I met up with [REDACTED] both senior Managers at the Crisis team. Following discussion about the service we have decided to meet on a more regular basis to discuss the Crisis Team service provision with all the GP's at the practice and also to enable us to discuss individual clients.

We fully understand how the crisis service works. They are an urgent care service that has a requirement to meet a client within 24 hours of referral. However, if someone is too unwell to await this amount of time then the step is to call the Police or the Ambulance service.

We are meeting as a clinical service with the Crisis team on the 11th of May at 1.30pm for a meeting to discuss service and clients. We hope to maintain this every 6 months minimum.

The Crisis team will be doing their own report to you but I can state that they already invite all GP's to meet with them on the regular basis and have a relatively low take up on this. They will continue to send invites out, it is up to individual practices whether they meet with them or not. We have agreed to meet with the Crisis team on the regular basis.

I hope this letter fulfils the requirements set out in your report dated 12th February 2015. If you require any further information please do not hesitate to contact me.

Many thanks.

Yours sincerely,

