

BERRYCROFT MANOR

Response to regulation 28 issued by Mr J Pollard Senior Coroner resulting from concerns raised at the inquest of Mr Sydney Barnett (deceased )Completed by [REDACTED] Manager on 19<sup>th</sup> June 2015.

CONCERN	ACTION TAKEN	COMPLETED BY
<p>1. Observation of resident was inadequate</p>	<p>All resident's with in the home to have a room visit chart in place ,this is to be completed by care staff and checked by Senior care staff. This form must be completed when a resident wishes to remain in their room and or takes meals in their rooms. A resident is to be checked hourly and every fifteen mins if meals are taken in rooms.</p>	<p>This action is enforce with immediate effect</p>
<p>2. General welfare of resident's was insufficient .ie clothes soiled with food concern around warmth ,personal care and supervision of meals while being taken in room.</p>	<p>All personal care forms to be completed in care plans documentation must be made if a residents refuses care . A rolling programme of dignity training (DELIVERED BY THE MANAGER ) is in place for all staff focusing on personal care standards and dignity .</p>	<p>Action is on going and should be delivered to all staff by October 2015</p>
<p>3. Concerns raised around domestic opening windows and leaving them open in residents room particularly in the winter months .</p>	<p>The room visit checks incorporate a section for the opening and closing of windows . The home is a new build with insulated walls and has heating on 24hours a day ,seven days a year a resident may wish to have the window open if they become to warm this choice must be documented in the care plan . If a residents has capacity to ask for the window to be open this choice is to be documented</p>	<p>In place with immediate affect</p>

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