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Walthamstow Coroner's Court
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12th of January 2016

RE: NELFT's Response to Prevention of Future Deaths Report

I write in response to the Prevention of Future Deaths Report issued to NELFT on the 16th November 2016, following the Coroner's inquest into the death of Emma Bray.

NELFT have developed an action plan in response to your recommendations and findings which is enclosed herein. We believe the plan comprehensively addresses the issues you have raised and builds on the existing action plan which was formulated from the internal NELFT investigation.

The plan has five broad objectives within which your specific concerns have been addressed. These are:

1. Improve the quality of assessment and treatment plans
2. Improve communication with carers
3. Review and implement the Standard Operational Procedures in AABIT
4. Improve the standard of record keeping in AABIT
5. Ensure AABIT staff are competent in Risk Assessment and escalation of risk

Please do not hesitate to contact us if you feel the action plan is insufficient in any way or if you require any clarification. Thank you for your helpful insights into this case. NELFT strives to learn from incidents and to constantly improve the service provision it provides.

Yours sincerely

A handwritten signature in black ink that reads "J Van Rossum".

Executive Integrated Care Director (London) & Corporate Communications

cc

www.nelft.nhs.uk

Chief executive: John Brouder

