Mark Drakeford AC / AM Y Gweinidog lechyd a Gwasanaethau Cymdeithasol Minister for Health and Social Services



Llywodraeth Cymru Welsh Government

Eich cyf/Your ref: Ein cyf/Our ref:

Dr Nicola Jones
Assistant Coroner
North West Wales
Pritchard Jones Evans Lane
37 Castle Square
Caernarfon
Gwynedd
LL55 2NN

March 2016

Deer Dr Jones,

Thank you for the regulation 28 report following the investigation into the death of Miss Jasmine Ruby Lapsley.

This incident was reported to the Welsh Government by the Welsh Ambulance Services NHS Trust as a serious incident in line with our guidance. The Welsh Ambulance Services NHS Trust has submitted its investigation report and we are assured that a comprehensive investigation has taken place. In addition, my officials have been in touch with Betsi Cadwaladr University Health Board to confirm that appropriate actions have been taken in response to your report.

The Welsh Ambulance Services NHS Trust and Welsh Air Ambulance chief executives and the chief ambulance commissioner are working together to ensure appropriate ambulance cover during night-time and busy summer periods. The Welsh Air Ambulance is expanding by an additional helicopter in July 2016 and funding has been made available for it to purchase and additional three helicopters in early 2017.

Following a review of the Welsh Ambulance Services NHS Trust's community first responders leadership arrangements, the use of hand-held devices has been successfully piloted to improve communications and the trust is engaging with community first responders to establish coordination of resources. The trust is also working with Search and Rescue and the UK Maritime Coastguard Agency to agree formal working arrangements.

Welsh Government officials hold the Chief Ambulance Services Commissioner and the Welsh Ambulance Services NHS Trust to account through regular quality and delivery-focused meetings. We will endeavour to seek assurance the recommendations in your report are being actioned through these mechanisms.

I hope you find this information helpful.

Jams sincerey, Mark Oreal Ward

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