

BAMPTON SURGERY

Partners:



Associates:



Barnhay
Bampton
Devon
EX16 9NB



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29 March 2016

Lydia C Brown
H M Assistant Coroner
Exeter and Greater Devon Coroner's Office
Room 226
Devon County Hall
Topsham Road
Exeter
EX2 4QD

Dear Ms Brown

Mrs Patricia Medland (deceased)
Inquest held on 12 January 2016

Thank you for your letter of 7 March 2016 and enclosed Regulation 28 Report requesting a substantive response.

Mrs Medland's death, the points raised within your report, and your recommendation have been discussed further in our Practice.

We agreed that the sharing of appropriate information with nearest relatives and carers should be encouraged and we will always discuss this with the patient. In most cases this will require their explicit consent and we would only share information without consent if we believed the patient or others would be at immediate serious risk if we did not ^{Cref} I enclose a copy of our Care Plan covering letter which encourages the patient to share information, together with the Care Plan templates that we use.

I have also informed [REDACTED], Governance Systems and Process Project Officer, NHS Northern, Eastern and Western Clinical Commissioning Group of the issues raised. He has informed me that this will be shared more widely and I will co-operate with the CCG further as required.

Continued overleaf...

I hope that you are satisfied with this response. I have been in contact with [REDACTED]
[REDACTED] (daughter) and agreed with her I would contact her further to confirm I had
complied with your Regulation 28 Report recommendations.

I look forward to hearing from you.

Yours sincerely

[REDACTED]

[REDACTED]

Encs: Bampton Surgery Care Plan covering letter template
 Bampton Surgery Mental Health Review and Care Plan template
 Bampton Surgery Generic Personalised Care Plan template

Copy to: [REDACTED]
 NHS Northern Eastern and Western Devon Clinical Commissioning Group
 Newcourt House
 Old Rydon Lane
 Exeter
 Devon EX2 7JU

Reference: Disclosures to Protect the Patient paragraph 51 GMC: Confidentiality (2009)