



Grosvenor Park Care Home

Burnside Road
Darlington, County Durham
DL1 4SU

www.fshc.co.uk

Your Ref: [REDACTED]

25th April 2016

Crispin A. Oliver M.A.
HM Assistant Coroner for County Durham & Darlington 29 APR 2016
H.M. Coroners Office
PO Box 282
Bishop Auckland
Co Durham
DL14 4FY

Dear Sir,

Re: Mrs Elsie Raper – Deceased

Following the recent conclusion of the inquest into Mrs Raper's death, we have now received the Investigation Report.

The inquest highlighted a need for a response from us regarding details of actions taken since Mrs Raper's death. I can now confirm that the actions listed below have been duly initiated:

1. 24 Hour Falls Observation Charts: allowing staff to monitor a residents condition more closely after a fall and gives us documentary evidence to support any concerns we may have when contacting external healthcare professionals.
2. A list of all residents with a confirmed diagnosis of Osteoporosis has been completed and is held in the Home for review and reference by the staff team. This allows the team to recognise which residents may have an increased susceptibility to fractures following a fall.
3. Residents Care Plans have been reviewed and rewritten to incorporate the details associated with a diagnosis of osteoporosis and increased risk of fracture.
4. Following a low impact fall for a resident with a diagnosis of osteoporosis the home refers to the Community Matron for review due to the increased risk of fracture.

We have discussed these actions with the GP and extended Multidisciplinary Team who have agreed these actions and a willingness to support the team.

Yours Sincerely,

A.V.M.

[REDACTED]
Home Manager