



Bwrdd Iechyd Prifysgol  
Betsi Cadwaladr  
University Health Board

Block 5, Carlton Court  
St Asaph Business Park  
St Asaph  
Denbighshire  
LL17 0JG

**Private and Confidential**

Mr John Gittins  
Senior Coroner  
H.M. Coroner's Office  
County Hall  
Wynnstay Road  
Ruthin  
LL15 1YN

Ein cyf / Our ref: [REDACTED]

Eich cyf / Your ref:

☎: [REDACTED]

Gofynnwch am / Ask for: [REDACTED]

E-bost / Email: [REDACTED]

Dyddiad / Date 3<sup>rd</sup> May 2016

Dear Mr Gittins,

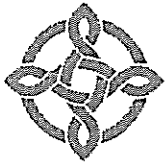
**RE: Report for the Prevention of Future Deaths - Inquest of John William Rogers**

Further to your letter dated 14<sup>th</sup> March 2016, please find below the Health Board's response to the Regulation 28 requirements which, in this case, particularly relates to the concerns "that the current systems in place within BCUHB are not sufficiently robust to ensure that their staff are appropriately qualified to undertake the work required of them and that their training and qualification remain up to date".

We have focused on two clear aspects in order to respond to your concerns following this Inquest. The first being the detailed action plan relating to Ysbyty Glan Clwyd and the specific training requirements relating to the Inquest and secondly, the wider application of your concern, which is focused on the BCUHB wide training systems to ensure that all staff are appropriately qualified to undertake the work required of them and that their training and qualifications remain up to date.

I have therefore included in the attached documents, the detailed action plan demonstrating actions which have been undertaken and completed, subsequent to the death of John William Rogers, to provide assurance relating to the training and appropriate qualifications of the staff on the unit and also for related on-call arrangements and rotas. The second document, included within this response, provides clarity of the policy and procedure frameworks supporting training and qualifications for all staff across the Health Board and covers the systems and processes which the Health Board have in place to provide assurance on the training and qualification status for all staff members.

In reviewing the training framework and policies with colleagues, there are a range of actions which have been proposed and agreed within the Senior Managers and Executive Team, which will strengthen the current systems and processes to ensure training and qualifications status remain up to date (current) for the clinical area within which they work. To ensure that there are no lapses to training and qualifications, the Health Board has introduced a more rigorous approach to monitoring as well as a supportive and flexible approach for staff to complete their mandatory training.



**GIG**  
CYMRU  
**NHS**  
WALES

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The outcome and status of mandatory training and maintenance of core clinical skills has and will remain a priority for the Health Board and is part of the Health Board's monthly performance reporting. This is actively monitored through the Clinical Accountability meetings held with each Hospital and area teams and is subsequently reported through to the Health Board.

Please be assured that the Health Board is monitoring training compliance to ensure that staff are appropriately qualified to undertake their role.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Gary Doherty'.

**Gary Doherty**  
**Prif Weithredwr**  
**Chief Executive**

Encl.