

14 JUN 2016

13<sup>th</sup> June 2016

The Assistant Coroner  
The Medico-Legal Centre  
Watery Street  
Sheffield  
S3 7ET

Dear Sirs

**Re: Adam Ben Miles (deceased)**

Thank you for your letter dated 5 April 2016 and the enclosed Regulation 28 Report to Prevent Future Deaths ("the Report") concerning the inquest into the death of Mr Adam Ben Miles which was addressed to:

1. Hilton Sheffield ("the Hotel"); and
2. British Waterways, Canal & River Trust.

I have read your report with care and in particular the concerns you have raised as a result of your investigation into Mr Miles's death. I have also discussed this report with our Safety and Security team.

I have detailed below, the measures which the Hotel currently has in place and also further measures that the Hotel is in the process of implementing:

- There is no designated smoking area on the canal side of the Hotel. The designated smoking area is at the front of the Hotel. Signage is present on the doors leading out from the Victoria Quays Bar to read: **EMERGENCY EXIT ONLY – Please make use of the smoking area at the front of the Hotel.** The sign will seek to remind and reinforce to guests and other users that this area is a non-smoking area and that the Hotel's designated smoking area remains at the front of the Hotel;
- The Hotel has arranged for signage to be placed at the canal side exits highlighting the risk of deep water nearby;
- The area is well lit and a new CCTV unit on the canal side is to be installed in due course;
- The LivingWell side entrance/exit is locked after 10:00pm but continues to be in use for gym access and as a designated fire escape route 24 hours a day. The Hotel does not promote this as a general exit or as access to the canal side by way of any signage;
- The hotel team undertakes regular emergency preparedness training.

**HILTON SHEFFIELD**

Victoria Quays | Furnival Road | Sheffield | S4 7YA | United Kingdom

hilton.com

Hilton Worldwide Limited currently trading as Hilton Sheffield  
Registered Office: 4 Cadogan Square | Cadogan Street | Glasgow | G2 7PH | Scotland  
Incorporated in Scotland with Registration No. SC022163  
VAT No. 917 8760 84



As the Assistant Coroner will be aware, the canal towpath is a public right of way with a variety of businesses located in the area as well as the Hotel. The Hotel is a responsible operator and we are not aware of any previous incidents or near misses similar to this tragic case.

I do hope that this response provides you with the assurance that action has already been taken to address your concerns.

Should you wish for any clarification concerning the Hotel's actions, please do not hesitate to contact me at the above address.

Yours faithfully

[Redacted Name]  
Hotel Manager

**HILTON SHEFFIELD**

Victoria Quays | Furnival Road | Sheffield | S4 7YA | United Kingdom

[Redacted Address Line]

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