

25th July 2016

Mrs Heidi Connor
Assistant Coroner for Nottinghamshire
Nottinghamshire Coroner's Service
Organisation & Transformation
The Council House
Old Market Square
Nottingham NG1 2DT

Dear Mrs Connor

REGULATION 28: REPORT TO PREVENT FUTURE DEATHS

I refer to your email of 26 May in which you enclosed a Prevention of Future Deaths Report you issued following the death of Mr Peter Scott.

I was very sorry to learn of the death of Mr Scott and the circumstances that led to it. NHS Improvement takes cases such as these very seriously and I would like to offer you the assurance that we are already working with the East Midlands Ambulance Service NHS Trust and other partner organisations to address the issue of resourcing and to improve response times to emergency calls.

You may be aware that the Care Quality Commission published a report on 10 May 2016 which recognised that the trust has been working really hard to improve response times to emergency calls, however the report highlighted concerns that ultimately relate to the lack of resource, both staff and vehicles. The trust has already been taking steps to address the resourcing concerns. In 2015/16, the trust carried out a significant recruitment campaign and educated 350 whole time equivalent frontline posts.

In the Annex attached to this letter, I have set out the steps the trust is taking and continues to take in addressing the resourcing shortage and improving response times to emergency calls.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Jeffery Worrall', with a stylized flourish at the end.

Jeffery Worrall
Portfolio Director (Midlands & East)

Enc.