

[REDACTED]
Quality Assurance Manager

1st Floor Priory Office
Station Road
Sheffield
S9 4JT.



[REDACTED]
October 5, 2016

Mr. CP Dorries,
HM Senior Coroner
Medico-Legal Centre
Watery Street
Sheffield
S3 7ES

27 OCT 2016

Dear Mr Dorries

I write to confirm the response to the regulation 28 report received by Sheffield City Council, Assessment and Care Management Services on 25th July 2016.

Following your conclusion at an inquest into the death of Mrs Marjorie Nesbitt on 14th June 2016, you have informed us that during the course of the inquest matters were revealed giving rise to concern. The inquest resulted in a conclusion of misadventure although it was your belief there was a risk that future deaths would occur unless action was taken.

It was saddening to read the circumstances of Mrs Nesbitt's death and although the circumstances were unusual we welcome your suggestions to prevent further deaths in the future.

You noted a potential remedy was to include the circumstances of this case as a discussion in the training of carers. To facilitate these discussions documents have been prepared and are included with this letter for your information.

Enclosed is document (1) Improving Practice and Reducing Risk, which provides a format for a case study it gives an overview of the case and gives context to the lessons we have learnt.

Also enclosed is document (2) Practical Advice, which gives practical advice for support workers and others with caring responsibilities.

It is the intention of Sheffield City Council to share these documents within the week with our colleagues in,

- Internal provider services
- Commissioning services
- Sheffield teaching hospitals NHS foundation trust
- Social Workers and Care Managers

Sheffield City Council is making a recommendation that the above parties use the documents as a training tool and to provide information which informs those working in health and social care professions of the risks which are related to the content of the case.

It is sincerely hoped that by providing this information and advice to others we may be able to prevent deaths in the future.

If you have any queries concerning the above, please do not hesitate to contact me on

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Yours sincerely

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Quality Assurance Manager

Enc: Document 1: Improving Practice and Reducing Risk
Document 2: Practical Advice