



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Betsi Cadwaladr
University Health Board

Heddfan AMHU,
Ysbyty Maelor Wrexam, Wrexam,
LL13 7TD

Heddfan AMHU,
Wrexham Maelor Hospital, Wrexham,
LL13 7TD

Mr J Gittins
H M Coroner North Wales
County Hall
Wynnstay Road
Ruthin
Denbighshire
LL16 1YN

Ein cyf / Our ref:

Eich cyf / Your ref:

Ffôn / Telephone: 01745 586399

Gofynnwch am / Ask
for:

E-bost / Email:

Dyddiad / Date: 31st October 2016

Dear Mr Gittins

Re: Regulation 28 Response re Christopher Glyn Jones

I write in response to the Regulation 28 issued on 7 September 2016 as a result of the inquest into the death of Mr Christopher Glyn Jones.

The Mental Health (Wales) Measure 2010 Legislation was designed to improve access to and the delivery of mental health care in primary and secondary care settings and to extend the availability of independent advocacy.

The supporting Code of Practice gives clear guidance to mental health service providers in Wales in meeting their obligations under Part 2 of the Measure, ie the coordinator of and care planning for secondary mental health service users.

In relation to your first matter of concern in that Mr Jones was discharged from inpatient treatment on 6 January 2015 but his Care and Treatment Plan was not completed until the end of April 2015 and then that this would only require review within a period of twelve months from that date.

Chapter 6 of the MHM Code of Practice reinforces the importance of monitoring and review, and the requirement to reflect any changes in order that effective care and treatment is provided. It states there should be "ongoing assessment of the patient's mental health related needs, along with the nature and degree of need and risk they are currently presenting".

In relation to the triggers to prompt review it states "a review must be held as a minimum at least once in any twelve month period. However, reviews should be needs led and should be held as frequently as required. For example, when the care coordinator becomes aware of any significant changes to the patient's health or social needs or identified risks".

To reaffirm the requirements of responsibilities under the Mental Health (Wales) Measure, a series of training events have been organized. These training events are mandatory for all staff within Mental Health and Learning Disabilities, and is delivered at Levels 1, 2 and 3.



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Betsi Cadwaladr
University Health Board

A copy of the training flyers and training dates are attached. Additionally MHM administrators send a report to managers of all CTPs due for review, 3 months in advance with a view to avoiding any CTPs becoming out of date and patients have reviews in a timely manner.

In relation to your second area of concern relating to the need to provide acceptable levels of cover for staff at times of sickness/holidays etc. The Division has produced a multi-agency document "The Role of County Wide Mental Health Teams in Delivering Community Mental Health Services", which is a supporting document to the MHM Code of Practice, and sets out the local requirements. This first became operational in August 2013 and has been reviewed regularly. A recent addendum to this protocol reminds staff that "Care and Treatment plans are the responsibility of the CTP coordinator or their associate. In the absence of a CTP coordinator, or associate, it is the Deputy County Manager's responsibility to ensure that any CTPs which are due for review are appropriately updated. In practice this may mean either undertaking reviews themselves or delegating the review out as appropriate, depending on the client and the situation. Any difficulties with completing this due to capacity issues must be escalated to senior management, via the County Manager and Locality Manager.

Copies of the Protocol and addendum are attached.

Regular audit of MHM compliance is reported divisionally on a monthly basis to local managers and the divisional Quality, Safety and Experience Committee, and corporately to the Mental Health Act Committee quarterly.

Yours sincerely

A handwritten signature in black ink, appearing to be 'A. Jones'.



Cyfarwyddwr Iechyd Meddwl ag Anabledd Dysgu
Director of Mental Health and Learning Disabilities