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Emma Brown
Area Coroner
Birmingham & Solihull Areas
50 Newton Street
Birmingham
B4 6NE

28 February 2017

Dear Ms Brown

## **Roger Harold Tombs (Deceased)**

I refer to the Regulation 28 Report to Prevent Future Deaths arising out of the Inquest into Roger Tombs dated 13 February 2017 ("PFD Report") addressed to Sunrise Senior Living ("SSL").

As you are aware SSL is one of the providers registered with the Care Quality Commission in respect of Sunrise of Knowle ("Home"). SSL became registered with the CQC in October 2016 and manages the Home on behalf of Sunrise Operations of Knowle Limited ("SOK"), the other registered provider. SSL was also managing the Home at the time of Roger Tombs' death on behalf of SOK.

It is expected that SSL will be leaving the Home and will be deregistered by CQC on 1 March 2017, with another provider coming in to manage the Home and who will be registered with CQC. SOK remains registered with the CQC.

With the imminent departure of my Client from the Home, I would be grateful if you were able to provide guidance on how you would like my Client to respond to the PFD Report. My Client has written to CQC and Solihull MBC Falls Team inviting them to engage in a dialogue



on the matters raised in the PFD Report to help SSL inform its Response (copies of the letters are attached).

My Client will be able to inform you of the steps it took immediately following the Inquest to address the matters of concern raised by you in respect of the placing of sensor mats on top of crash mats at the Home, but it will not be in a position to describe any measures that may be implemented at the Home post 1 March 2017.

My Client would welcome your views on the above and I look forward to hearing from you.

Yours sincerely

**Director, Solicitor**