



Headquarters

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Your ref: [REDACTED]

Date: 28 March 2017

Ms Joanne Kearsley
Area Coroner
Manchester South Coroners
Coroner's Court
1 Mount Tabor Street
Stockport
SK1 3AG

Dear Ms Kearsley,

Thomas Josef Patrick Green

Date of Birth: 1 November 1994

Date of Death: 10 June 2016

Thank you for your Regulation 28 report dated the 17 February 2017, and for bringing to my attention the concerns you had after hearing all the evidence in this tragic case. Your concern relevant to NHS Tameside and Glossop CCG has been reviewed, and our response is outlined below.

Concern:

The Court heard evidence that there is a commissioning gap for the presentation of Complex PTSD and complex presentation such as that of Mr Green.

Response:

Members of my team have met with staff within Pennine Care NHS Foundation Trust and identified a number of actions that require our joint attention to ensure that service improvements are made.

We understand that Mr Green was a person with complex needs and that he struggled to access an appropriate service to meet his needs from local mental health services. It must have been a very frustrating experience for Mr Green and his family in trying to get help.

Although we do not commission a Complex PTSD service, we do have an Individual Funding Request process, where extraordinary packages are commissioned for individuals. This would have been appropriate for Mr Green had it been used.

We are committed to learning from this case and will continue to work with Pennine Care Foundation Trust, GPs and other staff working in neighbourhoods to improve patient pathways and ensure swift and easy access to more specialised support when required. The findings from a recent Healthwatch report, rich in service user experience, is also being used to extend our understanding of mental health services.

Chair: Dr Alan Dow

Accountable Officer: Steven Pleasant MBE

NHS Tameside and Glossop Clinical Commissioning Group

