

Our Ref: [REDACTED]
Your Ref: [REDACTED]
Date: 12th May 2017

HM Senior Coroner for County of Devon
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Dear Sirs,

Re: James Spencer Deceased – Regulation 28 Report dated 20th March 2017

In respect of the Regulation 28 Report, we now provide our response as required.

Prior to Mr Spencer's death, the organisation offered training to support officers on drug awareness. This training was a one day course covering a range of topics. This training was not mandatory for operational colleagues working on the BASS contract but was delivered subject to, and dependant on, the experience, knowledge and professional background of the colleague.

Since this unfortunate incident, and due to the concerns identified within the Regulation 28 report, the drug training delivered to colleagues working on the BASS contract has been fully reviewed. Drug awareness training is now delivered to all new operational colleagues working on the BASS contract as part of their mandatory training programme. Furthermore we have also rolled this training out to existing operational colleagues by way of "refresher" training, ensuring that all colleagues will receive this training.

Yours sincerely



[REDACTED]
Director of Partnerships - New Models of Care