

Private and confidential

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25 October 2017

Dear Mr Ridley

**Re: Regulation 28 Report to prevent future deaths  
Francis Mortimer Langley (deceased)**

Thank you for your letter dated 4 September 2017 where you had detailed recommendations for the Trust. This letter sets out the Trust's response to your report.

The approach to falls and bed rail assessments between SWICC and the rest of GWH

When Great Western Hospitals took over the management of Swindon Community Healthcare Services, each organisation had their own documentation. As with any partnership it takes time to streamline the documentation. I am pleased to update you that from 1 July 2017 the nursing personalised care plan documentation which is used at GWH has been implemented on Forest and Orchard wards (SWICC). The nursing documentation booklet includes bed rails assessment, falls assessment and a care plan. I am sure you are familiar with this document, but I have included a copy of the four day personalised care plan for your perusal. Seven and 14 day versions are available depending on the time the patient is planned to be an inpatient. The assessments and care plans remain the same but there are more pages of the care plan evaluation for the longer admissions.

Data collection to review implementation of the personalised care plan has (so far) shown that implementation has been successful.

*Our Values*

**Service Teamwork Ambition Respect**

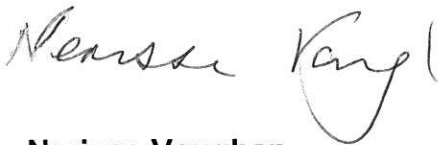
Consider whether patients who suffer from partial or whole paralysis should automatically have bed rails

We have considered your view regarding this, however it is not something the Trust will be adopting as all patients need to be individually assessed and will all have individual needs. If the patient is paralysed or partially paralysed, then this will of course form part of their assessment for the need of bed rails.

I hope that this provides you with assurance that the improvements which have been made to the nursing documentation have now been fully implemented in all inpatient areas.

If you require any further information please do not hesitate to contact me.

Yours sincerely



**Nerissa Vaughan**  
**Chief Executive**

