Blackpool Teaching Hospitals MFS

NHS Foundation Trust

Trust Headquarters Blackpool Victoria Hospital Whinney Heys Road Blackpool Lancashire FY3 8NR

Telephone: 01253 306993

22 December 2014

Mr Alan Wilson HM Corner Blackpool & Fylde Coroner's Office – Municipal Buildings PO Box 1066 Corporation Street Blackpool FY1 1GB

Dear Mr Wilson

Re: Mark Bentley Hudson (Deceased)

Thank you for your Regulation 28 Report to Prevent Future Deaths dated 4 November 2014 arising from the Inquest touching upon the death of Mark Bentley Hudson.

The Trust has a strict procedure in place which has been drafted in line with the Resuscitation Council (2010) Resuscitation Guidelines.

In July 2012 the process used by the Resuscitation Council (UK) to produce the 2010 Resuscitation Guidelines was accredited by the National Institute for Health and Clinical Excellence (NICE). The NICE Accreditation Scheme recognises organisations that demonstrate high standards in producing health or social care guidance. Users of NICE accredited guidance can therefore have high confidence in the quality of the information provided.

The Trust's procedure is aimed primarily at healthcare professionals who are first to respond to an in-hospital cardiac arrest and is enclosed for your attention. For all in-hospital cardiac arrests help is summoned using a standard telephone number (2222) and cardiopulmonary resuscitation (CPR) is started immediately. All new staff members within the Cardiac Division are made aware of the 2222 procedure during their induction training. The cardiac arrest bleeps are tested at the commencement of each shift and if there is a failure of response the switchboard operators follow this up.

The 2222 number alerts the switchboard to any medical emergency within the Trust and for this very reason all the 2222 calls are recorded for training and development purposes. The switchboard staff, prior to lone working, follow a strict training programmes and have to satisfy a stringent list of competencies before they are allowed to answer the 2222 calls. They must also feel confident that they are ready to receive and deal with the call. The switchboard department has advanced software technology which will enable the supervisor to field medical emergency calls to certain, more experienced members of the switchboard team.

As you are aware the Trust has implemented the recommendations made following the serious untoward investigation into the circumstances surrounding Mr Hudson's death. It is clear that the Trust has learnt from this incident and as Matron advised at the hearing, to her knowledge, within the Cardiac unit there has not been any other similar incident.

RESEARCH MATTERS AND SAVES LIVES - TODAY'S RESEARCH IS TOMORROWS CARE

Blackpool Teaching Hospitals is a Centre of Clinical and Research Excellence providing quality up to date care. We are actively involved in undertaking research to improve treatment of our patients. A member of the healthcare team may discuss current clinical trials with you.











That said, as the Trust continually moves forward to improve its service, in addition the Resuscitation Team have undertaken training with senior members of the CICU Team. Those senior members of the team are now competent in the placement of iGel tubes, which are easier to place than a formal tracheal tube and will allow satisfactory ventilation of a patient until expert help arrives. We have adopted a policy of using end tidal carbon monoxide monitoring for all intubated patients. This technology allows rapid identification of inappropriate tube placements.

The Trust also commissioned a review of our Out of Hours Anaesthetic Service from the Royal College of Anaesthetists. That report was received on 13 November 2014 and we are currently working our way through its recommendations in a further effort to improve our service.

The final action which has been taken is to convene a meeting of myself with the Head of Resuscitation, the Head of Department for Cardiac Anaesthesia and the Matron for the CICU to discuss whether we need to make any further modification to our process.

I hope the above satisfies your concern.

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Yours sincerely

PROFESSOR MARK O'DONNELL

MEDICAL DIRECTOR