

RHAYADER GROUP PRACTICE

**THE SURGERY
CAEHERBERT LANE
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16 September 2017

Mr Andrew Barkley
HM Senior Coroner
Rock Grounds
First Floor
Aberdare
CF44 7AE

Dear Mr Barkley

Thank you for the Regulation 28 Report relating to the death of Mr Percy Jacks.

We have discussed this in our practice meeting and have made the following changes.

- All referrals for suspected DVT are recorded by the Administrative Team at the practice and followed up 48 hours later to ensure the results have been received.
- Patients are referred to Hereford Hospital or Bronglais Hospital, Aberystwyth, pathways attached.
- Patients with a positive DVT are informed they have been prescribed a 3 month course of Rivaroxiban by the administrative team at the practice. (Patients attending Bronglais are dealt with in the A&E department)
- New patients registering at Nursing/Care Homes their medical records are fast tracked by the Secretary to the practice to ensure the Dr has all past medical history as soon as possible.

The practice will audit the above process in 6 months time.

Yours sincerely



RECEIVED

19 SEP 2017