

Mr Andrew Barkley  
Senior Coroner for South Wales Central Area  
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3rd August 2017

Dear Mr Barkley

**RE: Touching upon the death of the late Percy Jacks**

Healthcare Inspectorate Wales (HIW) has received a copy the Regulation 28 Report dated 27 July 2017 further to the Inquest touching upon the death of the late Percy Jacks. The report was shared with HIW by the Care and Social Services Inspectorate Wales (CSSIW) as the matters raised by the report relate to concerns about both health and social care.

HIW has noted the findings of the inquest and assure you that this information will be used to inform our work. HIW is currently undertaking a review of discharge arrangements focusing on communication and the quality of documentation used to support patient discharge from secondary to primary healthcare. I can confirm that this report has been shared with the review lead to consider.

As you may be aware, HIW has an annual programme of inspections of GP practices, and as such it would be helpful if you are able to share details about the GP surgery in question so that this report can inform our planning process.

I note the concerns raised by the report regarding fragile communication between health services and the care home and will discuss further with CSSIW how we may seek to collaborate and address this issue jointly through our work.

Yours sincerely



**DR KATE CHAMBERLAIN**  
Chief Executive

