

Ludlow Street Healthcare & Heatherwood Court Hospital Response to Regulation 28: Report To Prevent Future Deaths
Issued by Mr Philip C Spinney, HM Area Coroner, 6 December 2017

Action required by Coroner	Action	Rationale	Person responsible for action	Date for completion
<p>Consideration should be given to reviewing the process of conducting and recording enhanced observations of patients detained under the mental Health Act and at risk of self-harm or suicide</p>	<p>Review and update Levels of Observation Policy for ratification by the Policy Committee</p>	<p>To consider current policy in relation to the matters of concern raised by the Coroner e.g. by clearly outlining training provided to staff</p>	<p>██████████, Registered Manager, with Operational and Board involvement</p>	<p>31 January 2018</p>
	<p>Circulate and implement new policy</p>		<p>Policy Committee</p>	<p>12 February 2018</p>
	<p>Review current enhanced observation recording documentation</p>		<p>██████████, Registered Manager, with Operational involvement</p>	<p>26 January 2018</p>
	<p>Introduce amended recording documentation for 2 week trial commencing 22 January, 2018 with provision for coaching of staff, monitoring and evaluation</p>		<p>██████████, Registered Manager, ██████████, Clinical Lead Manager with Unit Manager support</p>	<p>4 February 2018</p>
	<p>Introduce evaluated amended documentation</p>		<p>██████████ with administrative support</p>	<p>5 February 2018</p>

<p>Consideration should be given to introducing training and written guidance on how to conduct and record enhanced observations of patients detained under the mental health Act and at risk of self-harm or suicide</p>	<p>Amend documentation form used for recording enhanced observations to include additional guidance on conducting and recording enhanced observations & additional requirement to record actual time that observation is undertaken</p> <p>Update current training package to include: video that clearly shows the correct way to complete the documentation exemplar copies of completed for the finalised documentation record</p>	<p>To promote more consistent approach by staff in their conducting and recording of enhanced observations and to increase the amount of information recorded</p> <p>To provide more specific training and guidelines for staff in respect of completing and recording their observations</p>	<p>██████████, Registered Manager</p> <p>██████████, Clinical Lead Manager</p>	<p>19 January 2018</p> <p>12 February 2018</p>
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