Pennaeth Gofal Cymdeithasol i Oedolion / Cyfarwyddwr Gwasanaethau Cymdeithasol dros dro Head of Adult Social Care/Interim Director of Social Services Charlotte Walton

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Eich Cyf/Your Ref Ein Cyf/Our Ref Dyddiad/Date Gofynner am/Ask for Rhif Union/Direct Dial E-bost/E-mail

CW/ASC 1 February 2018 Charlotte Walton 01978 298010

Dear Mr Gittins

Re: Report for the prevention of future deaths - Inquest of Daniel Scott Watson

Thank you for your letter of 15th December 2017 regarding the Regulation 28 Report. The response of Wrexham Adult Social Care is as follows:-

Wrexham Adult Social Care accepts the recommendations highlighted in the Regulation 28 Report. The Department has discussed this matter with its partner agency, Betsi Cadwaladr University Health Board, with which it jointly provides the Community Mental Health Team Service.

With respect to the evidence given at the inquest by the Social Worker involved showing a lack of understanding of issues and a lack of empathy, the member of staff concerned is to be given feedback and management supervision. The Mental Health and Learning Disability Supervision Guidance for Nurses and Support Workers Policy is being implemented by the BCU to improve discussion and reflection on cases in a structured and facilitated process and will apply also to social workers employed by Adult Social Care in the integrated team. A copy of this policy will be submitted by the BCU in its response.

With respect to the issue of significant improvement in training of staff in Community Mental Health regarding risk assessment and escalation of concerns towards a formal psychiatric assessment, the Mental Health Learning Disability Division uses the Wales Applied Risk Research Network (WARRN) Asking Difficult Questions and Forumlating Risk training programme. This is intended to provide a consistent and standard approach to risk assessment. New training has been confirmed for 2018 and the staff that provided care to Mr Watson have been booked onto the training. In addition the MHLD Division will supplement the WARRN training with specific training on assessment of suicide. Adult Social Care Social Workers within the integrated CMHT service will be included within these training programmes.

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Rydym yn croesawu gohebiaeth yn Gymraeg. Byddwn yn ymateb i unrhyw ohebiaeth yn Gymraeg ac ni fydd hyn yn arwain at unrhyw oedi.

We welcome correspondence in Welsh. We will respond to any correspondence in Welsh and this will not lead to any delay.

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I trust that you will find this response satsifactory. Please contact me if you have any fruther queries.

Yours sincerely

Head of Adult Social Care/Interim Director of Social Services