

**Your Ref: AT ASP Sept 16**  
**05<sup>th</sup> July 2018**

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**Nadia Persaud**  
**Walthamstow / East London Coroners Court**  
**Queens Road**  
**Walthamstow**  
**London**  
**E17 8QP**

**BY EMAIL ONLY** [REDACTED]

Dears Sirs,

**Re : Inquest of Ahmed Amin Tabeche**  
**Date of Incident : 15 September 2016**

We write further to the Inquest of Mr Tabeche which concluded on 3<sup>rd</sup> April 2018 and the Regulation 28 Report to Prevent Future Deaths.

As a company we treat such matters very seriously and have moved swiftly to re-evaluate our policies and processes to ensure that we are providing the best possible care to our residents in the safest way possible.

We enclose with this letter an action plan that we have formulated in respect of this tragic incident and have sought to address the areas of concern that you raise as swiftly as possible. In addition to the action plan we enclose:

- Action Plan for Regulation 28 Order
- Choking Risk Assessment (refers to box 1 of Action Plan)
- Choking and Aspiration Care Plan (refers to box 1 of Action Plan)
- Aspiration Guidance (refers to box 2 of Action Plan)
- Nutrition and Fluid Chart (refers to box 6 of Action Plan)
- Nutritional Profile (refers to box 7 of Action Plan)
- Leaflet for relatives and visitors (refers to box 8 of Action Plan)
- Poster (refers to box 9 of Action Plan)
- Deprivation of Liberty Screening Checklist (refers to box 10 of Action Plan)
- Mental Capacity Assessment Record (refers to box 10 of Action Plan)
- Best Interests Decision Form (refers to box 10 of Action Plan)
- Visiting and Visitors Policy
- Meal and Mealtimes in Care Homes Policy
- Food bought in by Visitors Policy



INVESTOR IN PEOPLE



For the avoidance of doubt, these changes have been implemented across our group of Homes.  
Should the Coroner require further clarification on the enclosures, please do not hesitate to contact  
Julie Burton, Operation Director. Julie.burton@twinglobe.com alternatively Mobile 07966487987.

Yours Faithfully

A handwritten signature in black ink, appearing to read 'Julie Burton', written in a cursive style.

  
Head of Operations