

Private & Confidential

Mr Martin Fleming
HM Senior Coroner
Bradford Coroner's Court
City Courts
The Tyrls
Bradford
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28 August 2018



Dear Sir

Brian Bicat (Deceased)

I am writing in response to your letter sent on 02 August 2018 regarding the Report to Prevent Future deaths in relation to Mr Bicat.

Bradford District Care NHS Foundation Trust has taken the following actions:

- 1. The Trust has produced a safety information leaflet for patients in relation to using paraffin-based products, in particular regarding the laundering of clothing and bedding. This leaflet has been disseminated locally across all Bradford Clinical Commissioning Groups and Acute Trust providers and Leeds Community Services.
- 2. The Trust has produced a fire hazard poster in relation to using paraffin-based products, which has been disseminated for display throughout clinical services areas and this has also been communicated electronically across the organisation.
- The leaflet and poster have been uploaded onto the NHSI improvement hub website under the heading of patient safety. Communication has been undertaken with the Trust's lead for CCG and NHSI. Work has been undertaken to disseminate this information nationally through NHSI.
- 4. Awareness has been raised with all staff within Bradford District Care Foundation Trust and this issue is included in all fire training.
- 5. An alert has been created on our clinical records system, SystmOne. This is an electronic icon indicating that a patient is at risk when emollient is entered into the clinical record.
- The Trust has undertaken a survey of staff's awareness of the hazards of emollients. This survey will be undertaken six monthly and any areas of concern will be addressed following the results

- 7. A yearly audit will be undertaken within all community nursing services within BDCFT to demonstrate that staff distribute the safety leaflets on initial contact of patients who are prescribed emollients. The audit will also demonstrate that there is documented evidence of discussion by staff with patients regarding the hazards of emollients.
- 8. A piece of work has been completed by the community nursing services to ensure that all existing patients have the relevant patient information leaflet and advice has been given by staff to patients regarding the risks of using emollients.
- The message regarding the risks of using emollients have been shown on the Trusts computer screens on Screen savers. This will be repeated on a bi-annual basis within BDCFT to ensure that the risk of emollients remain paramount.
- 10. The fire officer for BDCFT will continue to liaise with the Fire service to ensure all teams are updated on the most recent evidence regarding the laundering of clothes and the ongoing hazards of emollients.

I hope that this evidence on the above will demonstrate to yourself and the family that learning has been taken forward across the wider NHS organisation following this tragic incident to raise awareness of the risks of using emollient creams.

Yours faithfully

Brent Kilmurray Chief Executive

Bradford District Care Foundation Trust