## Regulation 28 Report response from Derwent Facilities Management Limited

Following the conclusion of the inquest into the death of Ms Abigail Hall, Derwent Facilities Management Limited (Derwent) has received the report from the Coroner dated 12 September 2018 (the Report). The Report was sent to Derwent by the Coroner under paragraph 7, Schedule 5 of the Coroners and Justice Act 2009 and regulations 28 and 29 of the Coroners (Investigations) Regulations 2013 and the Report sets out concerns raised by the Coroner in respect of actions that should be taken to prevent future deaths.

Ms Hall died at student accommodation managed by Derwent in Sheffield, known as the Trigon (the Premises). The Coroner concluded that Ms Hall's death was an accidental death and made no findings of fact that the presence of a defibrillator at the Premises and/or Derwent's staff at the Premises having had first aid training would have or could have prevented Ms Hall's death. However, the Coroner has raised a concern in the report that there were no defibrillators at the Premises managed by Derwent at the date of the death of Ms Hall and since that date none had been installed. An additional concern of the Coroner was that the employees of Derwent at the Premises were not first aid trained, and no training had been provided since the date of Ms Hall's death.

In the Report no specific actions were set out for Derwent to implement. However, since the inquest has concluded, Derwent has made the following changes to their internal training, processes and procedures:

- 1 Derwent has reviewed its training schedule and a programme of emergency first aid training for staff has commenced. The training is not compulsory. The training that is scheduled to be delivered will be Emergency First Aid at Work. The Course overview is attached to this response as Appendix 1.
- 2 In respect of the Premises, the following changes have been made:
- 2.1 It is anticipated that around 80% of the staff employed to work at the Premises and within the company will be completing emergency first aid training. This training is due to commence in December 2018:
- 2.2 The location and route to the nearest Automated External Defibrillator (AED) has been highlighted within the Premises reception area;
- 2.3 The purchase and installation of an AED has been approved and this will take place in due course; and
- 2.4 2 of Derwent's 11 sites already have an AED installed on site. The AEDs have been installed on these sites following the need being highlighted by the completion of a risk assessment.

In the circumstances, we consider that the above steps address the Coroner's concerns.

Signed: D. Wool Com

Dated: 23/11/18.