



Dr Fiona J Wilcox
HM Senior Coroner Inner West London
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Care Quality Commission
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20 January 2020

Care Quality Commission

Our Reference: ENQ1-8222217545 (formerly MRR1-6586165592)

Dear HM Coroner

Prevention of future death report following inquest into the death of Mrs Theresa Margaret Feehan

On 24 April 2019 we wrote to you in response to your prevention of future death report issued following the death of Mrs Theresa Margaret Feehan.

In our response we provided provisional information following our focused inspection of Lisson Grove Health Centre in March 2019. This inspection had been triggered by the concerns raised in your prevention of future death report. We made clear in our letter the findings were at draft stage and the provider had not at that stage had an opportunity to challenge the findings, in line with our fairness obligations under the public law principles. I am now writing to update you.

The provider made significant challenges to the findings we made. We accepted those challenges and decided there was no basis for us to take enforcement action. We also carried out a full and comprehensive rated inspection in June 2019. I attach copies of the reports of both of these inspections. They are also available on our website under the "All reports" link at <https://www.cqc.org.uk/location/1-549237033>.

As you will see, we ultimately did not find concerns in the areas identified in the prevention of future death report. We rated Lisson Grove Health Centre 'Good' overall, with a few areas to address in relation to childhood immunisations and cervical screening.

I hope this information is helpful and updates and clarifies our findings after the inspections.

Should you need to contact me further about this matter you can contact me through our National Customer Service Centre using the details below:

Telephone: 03000 616161

Email: enquiries@CQC.org.uk

**Write to: Care Quality Commission
Citygate
Gallowgate
Newcastle upon Tyne
NE1 4PA**

it would be helpful if you could include the reference number **ENQ1-8222217545**.

Yours sincerely

[REDACTED]

Inspection Manager
CQC PMS London Region

Enc.

Cc. Lisson Grove Health Centre