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[www.sheffieldchildrens.nhs.uk](http://www.sheffieldchildrens.nhs.uk)

28 May 2019

Our Ref: JS/JU/Eccleston1 23-5-19

**Sent via email and post**

Mr Stephen Eccleston  
Assistant Coroner for South Yorkshire (West)  
The Office of H.M Coroner  
The Medico- Legal Centre  
Watery Street  
Sheffield  
S3 7ES

Dear Mr Eccleston

Following your recent Regulation 28 Report to Prevent Future Deaths issued on 3<sup>rd</sup> April 2019, please find the details of the joint response from Sheffield Health and Social Care NHS Foundation Trust and Sheffield Children's NHS Foundation Trust.

**The MATTERS OF CONCERN and the Trusts' responses are as follows:**

- 5.1** *A gap in services was identified for 16 and 17 year olds with urgent mental health issues, such as Aryan had. On 9<sup>th</sup> January 2018, Aryan was assessed as requiring urgent mental health input, commencing the next day. This was not available as a service for under 18's in Sheffield and so a referral to Adult Mental Health Services was made in order to obtain this. The adult service refused to take the referral because Aryan was still a child. This gap in provision between the two services meant that Aryan did not receive the urgent mental health input which he required and there is a risk that other under 18's in his situation might also suffer the same problem.*

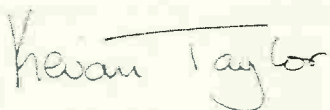
Sheffield Children's and Sheffield Health and Social Care Trusts have been working collaboratively to provide robust solutions to the gap in service provision. We would like to draw out the following actions in particular to give assurance that we have responded definitively and quickly to ensure that a safer, more effective response is given to young people experiencing mental health crises in the city.

1. An addendum to the Transitions Policy has been jointly approved by both Trusts that ensures that emergency home treatment will be provided to 16/17 year olds by Sheffield Health and Social Care's adult services, should they require crisis intervention out of hours and where they are not known to Child and Adolescent Mental Health Services which mirrors that already present for those known to the Services. This was implemented with effect from January 2019.
2. To ensure a process of continuous learning and development, there will be a review of the care and treatment of any young person accessing care as described above. Written summaries of their care will be produced, and a review will be personally overseen by the Associate Director in Sheffield Children's and the Director of Operations and Transformation in Sheffield Health and Social Care Trust. This was implemented with effect from February 2019. Up until the end of April 2019 no patients have accessed the service through this route.
3. To provide improved access to and sharing of relevant clinical information between the two Trusts, it has been agreed that Sheffield Health and Social Care staff working in the crisis assessment and home treatment team will have 'read only' access to electronic patient records for CAMHS activity at Sheffield Children's. This has been in place from 1<sup>st</sup> April 2019, following implementation of 'SystemOne' electronic record solution at Sheffield Children's CAMHS. Service leads from both Trusts are working collaboratively to ensure that additional staff training is delivered by the end of June 2019, so that revised process workflows are embedded, i.e. to maximise the use of the shared clinical information where required.

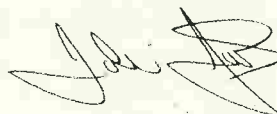
The Trusts acknowledge the significant impact the gap in service provision has had in this case and are both fully committed to work together, and with NHS Sheffield Clinical Commissioning Group (CCG) to make lasting and tangible improvements in service delivery.

We trust this response addresses the matters of concern you have raised with us.

Yours sincerely



Kevan Taylor  
Chief Executive



John Somers  
Chief Executive

Enc: Action Plan