



National Ambulance
Resilience Unit
NARU



National Ambulance Resilience Unit
College of Policing
Ryton on Dunsmore
CV8 3EN

HM Senior Coroner
Manchester South
Coroner's Court
1 Mount Tabor Street
Stockport
SK1 3AG

Telephone: 0121 172 6073
Website: www.naru.org.uk



18th June 2019

Your Ref: 4361/CLB

Dear Ms Mutch

RE: Faye ALLEN

Further to my letter dated the 17th May 2019, I write to provide you with a further update regarding our efforts to address the concerns raised in your Regulation 28 Report and letter to me of the 29th of April 2019.

To date, the following work has been completed.

- A national review has been completed, examining the content and provisions contained within the guidance document entitled 'National Ambulance Service Guidance for Preparing an Emergency Plan' with particular reference to the provisions contained within Annex B.
- I have briefed our parent body, NHS England, on your report findings and our planned actions.
- My Compliance & Quality Team have drafted a number of amendments to be included within the guidance document to add clarity and address the specific concerns raised within the Regulation 28 report findings.
- The next stage will be for that draft text to go out to consultation with relevant stakeholders. We will then make the necessary changes and aim to publish a revised version of the guidance before the end of September 2019.

Yours sincerely,

Keith Prior
Director
National Ambulance Resilience Unit

Alison Mutch OBE
HM Senior Coroner
Coroner's Court
1 Mount Tabor St.
Stockport
SK1 3AG

Health and Safety Executive
Redgrave Court
Merton Road
Bootle
Merseyside
L20 7HS

4th June 2019

Dear Ms Mutch,

Thank you for your letter dated 29th May to [REDACTED], which has been passed to me as Head of HSE's First Aid at Work policy to respond.

The Health and Safety Executive (HSE) leads on national occupational health and safety policy for the entertainments and leisure sector, whilst Local Authorities are responsible for enforcing the law at individual events, such as festivals, in their geographical area. In addition to health and safety law, some events may also require licenses from local authorities

Festival organisers have responsibilities under Section 3 of the Health and Safety at Work etc. Act 1974 (HSWA) to ensure, so far as is reasonably practicable, the safety and health of members of the public affected by their business. HSE guidance strongly recommends guidance that employers include non-employees in the first aid provisions; however, the specific requirements of the First Aid at Work Regulations 1981 apply only to the provision of first aid for employees.

Both the National Ambulance Service Guidance (NARU) Annex B and Section 5 of the Purple Guide relating to medical provision operate a score and matrix system, but the figures are for guidance only and individual circumstances may require the figures to be modified from the tabular expectation depending on the event risk assessment.

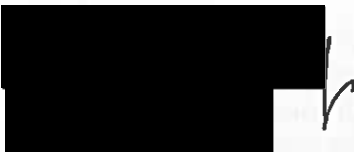
The key to any event is the pre-preparation and assessment of risk and this will include the medical provision. The purple guide is a live event specific document whereas the NARU document is for a wider focus of events. The numbers and arrangements of medical provision will depend on several factors such as crowd size, expected crowd behaviour, expected drug/alcohol use and venue size (e.g. a Warehouse venue will require different planning and medical provision to that of a large festival site). It is for the organiser to

ensure adequate provision during the set-up, duration and breakdown of the event.

The interpretation of need for many aspects of a large event, including medical provision, is the duty of organisers and the specifics of such planning will vary from site to site as will the suitability of roles and locations of the relevant tiers of medical provision identified. The Purple Guide is industry owned guidance; and as such is open to interpretation and of course whilst good practice there is no legal duty to follow this if following assessment, the organisers, as with any industry, decide to put in place different provision or practices. Of course, such provision must be able to be shown to be as safe if not more so than that held within the guidance.

HSE has raised your concerns with representatives from the entertainment industry. We will also arrange for your comments regarding general emergency planning procedures in place at this event, along with a copy of this letter to be sent to relevant Local Authority bodies, who have licensing and enforcement responsibilities for such activities.

Yours sincerely

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Head of Vulnerable Workers Policy Team