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**The Queen Elizabeth
Hospital King's Lynn**
NHS Foundation Trust

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8 November 2019

Mrs J Lake
HM Coroner for Norfolk
Carrow House
301 King Street
Norwich
NR1 2TN

Dear Mrs Lake

Inquest – Tyla Katherine Joan Cook – Regulation 28 Reply

I am writing in response to your report made under Regulation 28 of the Coroners (Investigations) Regulations 2013 where at paragraph 5(3) you refer to a recommendation contained in the West Norfolk CCG's Review in May 2019 that there should be a multi-disciplinary learning event arranged between the participants. Your concern was that no clear steps had been taken to organise the event by the time of the inquest in September.

I am pleased to be able to advise you that on 4th November a meeting was held at Chatterton House in King's Lynn and present were senior staff from all of the key participants, namely the Director of Nursing and Quality Assurance - West Norfolk CCG (Chair), the Deputy Director for Patient Safety and Quality - Norfolk & Suffolk NHS Foundation Trust, the Interim General Manager - East of England Ambulance NHS Trust, the Approved Mental Health Professional (AMHP) Team Manager - Norfolk County Council, and the Deputy Director of Patient Safety from this Trust. Other support staff were in attendance. One of the main agenda items was for the learning event to be arranged and it was decided that a date would be selected in February 2020 and that the West Norfolk CCG would take the lead in organising the venue and facilitating the event with support and contribution from the other participants. I hope very much that the event will be a success and will play its part in reducing clinical risk in future.

Please let me know if you require any further information.

Yours sincerely

Caroline Shaw
Chief Executive