Neutral Citation Number: [2019] EWHC 3408 (QB)

THE POST OFFICE GROUP LITIGATION IN THE HIGH COURT OF JUSTICE QUEENS BENCH DIVISION

Rolls Building
Fetter Lane
London, EC4A 1NL

Date: 16 December 2019

Before:

THE HONOURABLE MR JUSTICE FRASER

Between :	
Alan Bates and Others	Claimant
- and –	
Post Office Limited	Defendant
Appendix 3	
Glossary	
Judgment (No.6) "Horizon Issues"	

Term Meaning

AP Automated Payment

or Automated Debt Collection

APOP Automated Payment Out-pay Database

APS Automated Payment Service

BAL Branch Access Layer

BMS Business Management System

BP Balancing Period

BRDB Branch Database

BTS Branch Trading Statement

CA Cash Account

CAP Cash Account Period

CMMI Capability Maturity Model Integration

DBA Database administrator

DBMS Database Management System

DEA Double entry accounting

DRS Data Reconciliation Service

DVLA Driver and Vehicle Licencing Agency

DWH Data Warehouse

DWP Department of Word & Pensions

EPOSS Electronic Point of Sale Software

ERP Enterprise Resource Planning

HLD High Level Design

HNG Horizon New Generation (or Online) implemented in 2010

HNG - A Horizon Online since 2017

HNG - X Horizon Online 2010 - 2017

HSD Horizon Service Desk

IS Infrastructure Services

JSN Journal Sequence Number

KEL Known Error Log

Legacy Horizon Horizon 2000 – 2010

LFS Logistics Feeder Service

MD5 Technique for creating a hash code for some piece of data, which

would change if the data was altered in any way

MID Manual Inspection of data

MIS Management Information System

MSC Managed Service Change

NBSC Network Business Support Centre

Pathway ICL division created for Horizon, which later became part of Fujitsu

PCI Payment Card Industry

PDL Process Definition Language (an example of reference data)

POA Post Office Account

POL FS Earlier name for POLSAP, from 2004 – 2010

POLSAP PO's central accounting system since 2010

POS Point of Sale

PRINCE2 Project Management Methodology

PTR Pre-Trial Review

RAC Real Application Custer

RDDS Reference Data Delivery Service

RDMC Reference Data Management Centre

RDMS Reference Data Management System

RDS Redundant data storage and computing

remming Remitting cash or stock

Riposte Software product from Escher, used to build software for Post Offices

SAP Industry leading resource planning and accounting system

SAP ADS SAP applied to administrative data services

SEC Security

SEK Secure kernel hardware and software

SLA Service Level Agreement

SMC System Management Centre

SPM Subpostmaster

SSC Software Support Centre

SU Stock Unit

TA Transaction Acknowledgement

TC Transaction Correction

TES Transaction Enquiry Service

TIN Transactional integrity and recovery

TIP Transaction Information Processing

TP Trading Period

TPS Transaction Processing Service

VPN Virtual Private Network

WSPOS Web Services POS

XML Extensible Message Language