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Please ask for: [REDACTED]
Our Ref: FNVCL

RECEIVED
27 APR 2020



Bolton

NHS Foundation Trust
Bolton NHS Foundation Trust
Minerva Road
Farnworth
Bolton
BL4 0JR
www.boltonft.nhs.uk

23 April 2020

Mrs Rachel Syed
HM Assistant Coroner
Coronial Area of Manchester West
Paderborn House, Civic Centre
BOLTON
BL1 1JW

Dear Mrs Syed,

Re: Irene Whittingham

Re: Regulation 28 Report to Prevent Future Deaths

I am writing in response to your Regulation 28 Report to Prevent Future Deaths, issued following the Inquest touching the death of Irene Whittingham on 21 February 2020.

May I take this opportunity to extend my sincere condolences to the family of Mrs Whittingham for their loss and appreciate this will be a difficult time for the family.

I note that prior to the Inquest hearing, you were provided with a Serious Incident Review Report confirming that a number of actions in relation to the dispensing error had already been taken by the Trust. Following receipt of the Regulation 28 Report, the previous Chief Executive, Dr J Bene requested that the Chief Pharmacist and Deputy Medical Director review the matters detailed in your Report. I am now in a position to respond to your concerns as outlined in Section 5.

Section 5 (1)

I am very sorry to learn that during the course of establishing how Mrs Whittingham came about her death you heard evidence that there was a lack of clarity regarding the monitoring of Mrs Whittingham following the prescribing of a higher loading dose of the medication.

In order to address the concern, the attached prescribing guideline has been developed by the Clinical Pharmacy Team with contributions by the specialist doctors. The guideline will standardise and support the safe prescribing and administration of colecalciferol in adult patients. With regards to the prescribing of colecalciferol to patients under the age of 18 the Trust has guidance already in place and use.

In addition to the actions already taken in the Serious Incident Report I hope that my response has provided you and the family with the assurance that the Trust has taken additional appropriate action to mitigate the risk of future deaths.

Please do not hesitate to contact me in the event you require any further assistance.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Fiona Noden', written in a cursive style.

Fiona Noden
Chief Executive

cc: [REDACTED] Chief Pharmacist