



COURTS AND  
TRIBUNALS JUDICIARY

## Guidance from the Chamber President and Deputy Chamber President of HESC regarding the Special Educational Needs and Disability, Care Standards and Primary Health Lists jurisdictions: a digital tribunal jurisdiction.

From 23 March 2020, the First-tier Tribunal jurisdictions in Special Educational Needs and Disability, Care Standards and Primary Health Lists have moved to fully digital working.

Hearings are listed by default to video hearings using the Kinly Cloud Video Platform. Hybrid hearings, where some participants attend a hearing centre and others join by video or telephone, can be arranged in exceptional circumstances where there is good reason to do so.

All cases listed for a video hearing will enable everyone involved, be they panel or party, to participate remotely from their home or workplace provided they have a stable internet or telephone connection. Where a party lacks the equipment or broadband to join a hearing, arrangements may be made for them to access equipment and broadband at a local HM Courts and Tribunals Service hearing centre.

At the conclusion of the hearing, the judge should seek confirmation from the parties that they are satisfied with the way in which the hearing has been conducted and the decisions should record how the hearing was conducted and the parties' confirmation of satisfaction.

HM Courts and Tribunals Service's administration is issuing updates to users as recovery from the pandemic develops. If you wish to join the users' mailing list, then please contact the administration by emailing your details to [send@justice.gov.uk](mailto:send@justice.gov.uk)

Judge Sutherland Williams, Chamber President  
Judge Tudur, Deputy Chamber President

16 February 2021