

Mr S Covell
Assistant Coroner
Plymouth, Torbay & South Devon
1, Derriford Business Park
Derriford Park
Plymouth
PL6 5QZ

19th May 2021



Dear Mr Covell,

In accordance with the Regulation 28 Report to Prevent Future Deaths dated 26th March 2021, I write to confirm that we have taken action and all our staff members who are in charge of shifts in the home have attended First Aid Training on the 11th and 13th May 2021 in addition to the mandatory training programme we have in place.

Training undertaken recently for staff has consisted of calling the emergency services and managing the emergency until help arrives, how to manage falls, fractures, choking, bleeding, dressings, CPR, anaphylaxis, the recovery position and monitoring the patient while awaiting help.

We are currently using a system called "Care Control" for our documentation and care planning and the staff are all trained with what is appropriate and necessary to document. They all understand the importance of appropriate and adequate documentation.

Please contact me should you require any further information.

Yours Sincerely



Home Manager