

PRIVATE AND CONFIDENTIAL

Miss N Persaud
Her Majesty's Coroner
East London
Walthamstow Coroners Court

Trust Head Office

CEME Centre
West Wing
Marsh Way
Rainham
RM13 8GX

Tel: 0300 555 1200 Ext:64290

Sent by email to:

Nadia.Persaud@walthamforest.gov.uk; and
[REDACTED]@walthamforest.gov.uk

09 July 2021

Your Ref: NP/SC/109728

Our Ref: 701

Dear Miss Persaud

Re: Inquest touching upon the death of Mr Neil Challinor- Mooney

I refer to your letter dated 20 May 2021 and the Regulation 28 report, detailing your concerns in care provided by NELFT NHS Foundation Trust ('NELFT').

We have taken the concerns expressed by you very seriously and agreed to take a number of actions in addition to the actions already taken in respect of learning from the very sad death of Mr Challinor- Mooney. We are very grateful to you for your invaluable contribution in improving patient care.

Please find attached action plan detailing the Trust's efforts to prevent future deaths and to improve the safety and quality of care provided by the Trust.

I hope that the attached action plan conveys our commitment to continuously improve our services, however if you would like to discuss these actions further, please kindly feel free to contact my office on 0300 555 1201.

Yours sincerely

[REDACTED]

Chief Executive

Chair: [REDACTED]

Chief Executive: [REDACTED]

www.nelft.nhs.uk



Cc: NELFT Legal Team
[REDACTED] CQC
[REDACTED] CCG

Chair: [REDACTED]

Chief Executive: [REDACTED]

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