



**Kent
Police**

Protecting and serving the people of Kent

████████████████████
**T/Assistant Chief Constable
Central Operations**

████████████████████
████████████████████
4th July 2021

Dear Sirs,

Regulation 28 Report to Prevent Future Deaths – Matthew Mackell

I write in response to the Regulation 28 Report to Prevent Future Deaths issued by the Coroner, HH Alan Blunsdon on 25th May 2021, following the Inquest into the death of Matthew Mackell.

I would ask that this response is considered alongside the evidence of improvements made by Kent Police following Matthew's death set out in (i) the IOPC report; (ii) the witness statement dated 4 May 2021 of Superintendent ██████; and (iii) Kent Police's PFD submissions dated 19 May 2021.

The following response from Kent Police is made.

1. Every Thursday, a mandatory learning and development day is undertaken. On these learning and development days, specific Continuous Professional Development Training packages are delivered on a 5-week rotation to cover all FCR teams. Each package covers a specific theme such as suicide or firearms.
2. A database is held to record which members of staff have attended the training and those that have not, with a view to capturing non-attenders through subsequent sessions within the 5-week rotation period. The Command duties teams schedule the training and identify those who miss their allotted sessions.
3. Those who are unable to attend a session across the whole 5-week rotation period (which is minimal in number) are identified by the Command duties team via the database. These members of staff are required to self-serve the training package they missed through online learning (comprised of the slides, trainer notes and any other training materials used in the training package when it was delivered).



These members of staff have their understanding of the training they have self-served quality assured on a one-to-one basis by the Learning and Development team.

4. With reference to the terms of the regulation 28 report, I trust that this is sufficient to reassure the Coroner that Kent Police has in place (i) an effective system to identify those that require training/updating and of the keeping a record of the specific training/updating received by individual operatives and the date it was undertaken; (ii) a structured system to produce a regular training rotation which monitored and recorded individual satisfactory progress; and (iii) a system which clearly identifies what training/updating had been received thus identifying those who might otherwise be missed and when training/updating was scheduled to take place.
5. For completeness, I deal with two further points.

Northgate XC mapping system

6. Kent Police has configured the default settings on the Northgate XC mapping system to ensure that the latest functionality is utilised by staff. This means that the accuracy of abandoned 999 calls as identified through the BT EISEC Eastings and Northings data is an improved status than that of 6th May 2020.
7. A range of briefings were delivered highlighting the enhanced functionality following the death of Matthew Mackell. A briefing was sent to all members of staff with a clear direction for supervisors to ensure the learning was captured by staff through monthly 1-2-1 meetings with the staff they supervise.
8. Quality Assurance officers within the Learning & Development team continue to ensure that this learning has been disseminated through thematically reviewing CADs of a similar nature. This is reported through to the Command Superintendent at the Daily Management Meeting.

Suicide training

9. From reviewing the database referred to above, I have identified that 39 out of 229 members of FCR staff did not complete the suicide training package that ran between 16th July to 13th August 2020. This package had been developed following Matthew's death, and focussed on how to respond in a similar scenario.



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10. The 2020 suicide training package has been refreshed and expanded to include additional learning that arose from the evidence and conclusion at the Inquest into Matthew's death, to which Kent Police paid very careful attention. This new suicide training package will be delivered to all FCR teams by 2nd September 2021.

If Kent Police can be of any further assistance in this matter, please do not hesitate to contact me.

Yours faithfully,

