

6 July 2022

HM Coroner's Office
Fairfield
Station Road
Cockermouth
Cumbria
CA13 9PT

Dear Sir,

**Regulation 28: Prevention of Future Deaths Report Response
Deceased: Mr Darren BUSBY (Case Ref: 2281920)**

As indicated within our communication on 11 March 2022, I would like to provide you with a further update as to the Trust's progress to address the concerns raised within the regulation report:

- *There is no flag attached in the ICE system for abnormal radiology results, and so no failsafe exists for defaulting to a 'file and comment' if a significant positive or negative finding is reported.*
- *Clicking more than once on the 'file no comment' button will result in the displayed result being filed, but will also result in filing of the next in the list if that result has no flag indicating the result is abnormal. Therefore making it possible that a clinician may inadvertently click 'file no comment' more than once on one result would cause results which require urgent follow up being filed without a clinician being involved.*

As previously advised, the Neurology team has increased vigilance when reviewing results, and have ceased using the file no comment function and instead continue to use the "File and Comment" button. This ensures a direct action is required by clinicians, resulting in a pop up box always appearing and inadvertent misfiling being prevented.

The Trust continues to ensure that the improvement of review and action of abnormal radiology and histology results is a priority and as such has established a task and finish group to oversee this area. A new standard operating procedure has been developed and from 18 May 2022 reports containing text "significant radiological finding" have been flagged as abnormal in the ICE system with a red exclamation mark alongside.

We previously advised that the Trust was implementing a RAD alert system, which will operate separately, though alongside ICE and upon recognising an alert code in a radiology report it will email the referring consultant/GP to advise them of a significant radiology finding. Rad-Alerts contain a safeguard so that prompts are issued until an alert is acknowledged. If this is not responded to within 72 hours, it will be followed up with a phone call. The RAD alert system is currently built and available within the test area of the system and is in pilot phase.

I hope the above information provides assurance to the Chief Coroner that the Trust has put in place immediate mitigation of the risk and is continuing to progress with the long term permanent solution.

Signed: 

Date: 6 July 2022

Pillars Building, Cumberland Infirmary, Infirmary Street, Carlisle, Cumbria, CA2 7HY


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