



Chief Executives Office

Dorset Council
County Hall
Colliton Park
Dorchester
DT1 1XJ



www.dorsetcouncil.gov.uk

Rachel C Griffin
Senior Coroner
The Coroner's Office for the County
of Dorset
Bournemouth Town Hall
Bournemouth
BH2 6DY

Date: 29/03/2022

Dear Madam,

Regulation 28: Prevention of Future Deaths Report Response
Deceased: Carole Patricia Cole

I am writing in response to the Regulation 28 report which was issued to both the local authority and Dorset Police regarding Carole Patricia Cole.

I know that you will share a copy of this response with Mrs Cole's family and I would first like to express my condolences for their loss.

During the inquest, evidence was heard regarding the process for sharing Public Protection Notices (PPNs). The Regulation 28 report raised a specific concern in that:

- i) There could be missed opportunities to share PPNs relating to residents within the Dorset Council area with agencies or professionals due to the current processes in place between Dorset Police and Dorset Council which could lead to a future death.

The request was made that Dorset Police and Dorset Council review their current processes in place regarding the sharing of PPNs by MASH, especially to General Practitioners for the residents within the Dorset Council area. We reviewed the current PPN process with Dorset Police and Bournemouth, Christchurch and Poole (BCP) Council between 16/02/2022 and 16/03/22. This involved members of the operational management team at Dorset Council and Bournemouth, Christchurch and Poole (BCP) Council and Dorset Police Public Protection Unit meeting to analyse current steps in the process. This identified the following areas of improvement:

- i) When a PPN is received by the Multi-Agency Safeguarding Hub (MASH) within Dorset Police, information is shared differently depending on whether the person is a resident of Dorset Council local authority area or BCP. If the person is resident of the Dorset Council area the MASH team share PPNs with the Adult Access Team who then share them with the GP and other relevant organisations. If the person is a

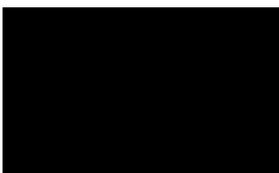
resident of the BCP area MASH share directly with GPs. This was raised as a matter of concern within the Regulation 28 report. When a PPN is received into the Adult Access Team and a person is known or open to an Adult social care team, the PPN is passed to the relevant team to share with relevant agencies or professionals. Having different internal process for people known or not known to Adult Social Care could result in a delay in sharing PPNs.

The following actions were identified:

- i) Amend the current process of sharing PPNs between Dorset Police and Dorset Council to align with BCP processes. This requires work to ensure the MASH has adequate capacity and access to up-to-date information about a person's GP. To have an immediate impact on the current process, Dorset Council will provide additional staffing resources to MASH to assist with the sharing of PPNs to GPs to allow time for a wider system review of MASH to be completed. The plan is to complete recruitment by end of May 2022.
- ii) A meeting has been arranged between Dorset Council, Dorset Police MASH, BCP and health partners including GP safeguarding leads in April 2022 to discuss current PPN sharing processes, including what is working well and areas for improvement. This was the earliest opportunity to do so, so that all parties could be represented.
- iii) Share learning from the Regulation 28 report at Dorset's Safeguarding Adult Review in April 2022 and seek approval to align a full partnership review of PPN sharing within Adult MASH with the Children's MASH review which will take place in July 2022.
- iv) Amend Dorset Council's internal process so that the Adult Access Team forward PPNs to relevant agencies or professionals regardless of whether the person is known or not known to Adult Social Care. This was immediately actioned and implemented on 25/02/22.

I hope the above information provides assurance to the Chief Coroner that Dorset Council has taken the matter with due concern and an ongoing commitment with Dorset Police and wider partners to finding a resolution to this issue and in turn mitigate the risk of future deaths to the residents of Dorset. We would like to propose that we provide a further update after the wider system review in July 2022.

Your sincerely



Chief Executive
Dorset Council