

Birmingham and Solihull Mental Health NHS Foundation Trust Legal Department B1 – Unit 1 50 Summer Hill Road Birmingham

Date:

19 May 2022

James Bennett Area Coroner for Birmingham and Solihull HM Coroners Court 50 Newton Street Birmingham B4 6NE

Sent via e-mail only

B1 3RB

Dear Mr Bennett,

RE: PREVENTION OF FUTURE DEATHS REPORT

Further to your Prevention of Future Deaths report in relation to the inquest for Natasha Adams I am writing to give you an update on progress.

I understand that the report was given due to the lack of actions taken around the recommendation for the need to conduct an audit of other patients to check the trust's compliance with the Care Management & CPA/Care Support Policy 2019. Firstly I am very sorry that this action has not taken place. As a Trust we are taking our action plans very seriously and are working to improve patient care for the future, where lessons are identified within our Serious Incident reviews.

With respect of this particular recommendation; the delays in completing our audit of compliance against our Care Programme Approach (CPA), the national care management approach in mental health, was due to capacity constraints caused by the recent Covid-19 Omicron surge and its effect on increasing staff sickness. I can now assure you that we are fully committed to accelerate the completion and reporting of this audit through our clinical governance route. The audit was undertaken by the Head of Nursing and Allied Health Professionals on 12 May 2022. I can confirm to you that the results from the audit showed that 80% of the patients reviewed had received a formal CPA review prior to any change. Whilst 20% of the records did not have formal CPA review completed there was evidence by the Care coordinator of the approach outlined in the policy. The policy states:

3.4.8 Where it is not possible to convene a single meeting of all involved the review may comprise of a series of conversations and/or reports coordinated by the Care Coordinator . In these cases, the Care Coordinator should complete the process by recording all of the decisions made in the CPA review form on RIO.

Only 1 record did not contain evidence of a discussion taking place. The results will be reported through the next clinical governance group, which will take place in 24 May 2022.



Stonewall DIVERSITY CHAMPION



We are committed to making the changes within the action plan as well as continually identifying where further improvements can be made to ensure safe and high-quality care for all of our service users now and in the future.

Yours sincerely



Chief Executive





